Information on data processing following the EU General Data Protection Regulation (GDPR)

These instruction describes the processing of personal data when using the DUH websites. It also explains the choices you have about your personal information and how you can contact us.

I. Responsible office / contact person

The person responsible with the implementation of GDPRGDPR is German Environmental Aid e.V. Fritz Reichle Ring 4 78315 Radolfzell Phone: 07732 999 5-0 E-mail: info@duh.de Federal Director: Jürgen Resch, Sascha Müller-Kraenner, Barbara Metz Executive Board: Prof. Dr. Harald Kächele, Burkhard Jäkel, Carl-Wilhelm Bodenstein-Dresler AG Hanover VR 202112

If you have any questions about the processing of your personal data by us or about data protection in general, please contact our data protection manager directly at the address given in the imprint or at the following e-mail address: datenschutz@duh.de

For all other data protection concerns, please contact our data protection officer at the address given in the imprint or at the following e-mail address: datenschutzbeauftragter@duh.de

II. Your rights as data subject

Each data subject shall have the following rights:

- Right of access (Art. 15 GDPR)
- Right to rectification of inaccurate data (Art. 16 GDPR)
- Right to cancellation (Art. 17 GDPR)
- Right to limit the processing of personal data (Art. 18 GDPR)
- Right to data transferability (Art. 20 GDPR).

You can object to the processing of personal data for advertising purposes including an analysis of customer data for advertising purposes at any time without stating reasons.

In addition, you as the data subject are also entitled to a general right of objection (cf. Art. 21 para. 1 GDPR). In this case, the objection against data processing must be justified. If the data processing is based on a consent, your consent can be revoked at any time with effect for the future.

The easiest way to exercise the rights of data subjects is to contact the address given in the imprint. In addition, you have the right to lodge a complaint with the data protection supervisory authority responsible for you.

III. On the processing of personal data

Usually you can use the DUH website without providing any personal data. If you wish to donate, contact us or make use of our information services, you will be requested to enter the data required for processing. For example, we may ask you for your name and some other personal information relevant to the specific type of use. Mandatory information is marked separately in each case. Your details are transmitted to us via an SSL-secured connection and are stored on specially protected servers in Germany. Access is only possible for a few specially authorised persons who are responsible for the technical or commercial support of these servers or are entrusted with the internal work processes. These persons have been instructed in data protection law and are bound to data secrecy. Under no circumstances your personal data will be passed on to third parties without your consent. When entering your personal data, you will be informed about the use of your personal data and must ask your consent for this.

In addition, we would like to point out that data transmission over the Internet (e.g. communication by e-mail) can be subject to security gaps. A complete protection of the data against access by third parties is not possible. It is therefore also your responsibility to protect your data against misuse by encryption or in any other way.

In the following, we would like to give you an overview of how we ensure the protection of your personal data when accessing our website and which types of personal data we process for which purposes and to what extent.

Processing of data when accessing our website - Logfiles

When you access our website, information of a general nature is automatically collected. This information (server log files) includes, for example, the type of web browser, the operating system used, the domain name of your Internet service provider and the like. The IP address is also transmitted and used to provide the service you have requested. This information is technically necessary for the correct delivery of content requested by you from websites and is mandatory when using the Internet.

This log file data will be deleted by us within 7 working days after the end of the usage process. The legal basis for data processing is Art. 6 Para. 1 S. 1 f) GDPR.

In accordance with our IT security concept, we store the log file data that is generated during this period in order to recognise and analyse any attacks against our website.

Processing of data when using the website - Your requests (if there is a contact form)

If you send us an enquiry by e-mail or via the contact form, we collect the data you provide for processing and answering your request. We store this information for verification purposes over a period of up to two years. Legal basis for data processing Art. 6 para. 1 sentence 1 letter f GDPR.